

TALLANGATTA HEALTH SERVICE

OUR VALUES

Caring to be sensitive and responsive to each other

Honesty To be open, trustful and trustworthy

Integrity to be open, confidential and accountable

Respect to treat each other with dignity, courtesy and as individuals



Compliments and Complaints

If at anytime you have a concern or comment to make please do not hesitate to contact the Chief Executive Officer on 02 6071 5200 or write to

PO Box 77 Tallangatta VIC 3700

If you are not satisfied with how Tallangatta Health Service has managed your feedback please contact the Office of the Health Services Commissioner Toll Free on 1800 136 066



**Tallangatta Health Service is a
smoke free facility**

Available at Tallangatta Health Service

- Acute Hospital Care
- Asthma Education
- Bolga Court: Residential & Respite Care
- Diabetes Education
- Dietician
- District Nurse
- Exercise Classes, and Strength Training
- Home and Community Care
- Lakeview Nursing Home Residential Care
- Medical Centre
- Men's Shed
- Meals on Wheels
- Occupational Therapist
- Nutritionist
- Pathology
- Physiotherapy
- Planned Activity Groups
- Podiatry
- Room Hire
- Social Worker/counselling
- Women's Health
- Health Promotion

**For More Details:
Telephone Reception
02 6071 5200**

COMMENTS

COMPLAINTS AND COMPLIMENTS

Do you have a comment,
compliment or complaint
about our service?

Please let us know



PO Box 77

25 Barree Street

Tallangatta

VIC 3700

**Main Reception
Phone: 02 6071 5200
Fax: 02 6071 5293
Email: THS@ths.vic.gov.au
www.tallangattahealthservice.com.au**

Please tick Comment

Compliment

Complaint

What do you want to tell us?

Please note, if you are making a complaint, please describe **WHAT** happened, **WHO** was involved, **WHEN** the event happened and **WHERE** it happened.

What do you think should happen?

We encourage you to provide contact details if making a complaint, as this will assist us to inform you of the complaint outcome.

Your name:

Address:

Telephone number:

If you would like to know more about your rights or responsibilities please let us know.

This form can be given to any of our staff or posted to:

Chief Executive Officer, Tallangatta Health Service, PO Box 77, Tallangatta, VIC 3700



Tallangatta Health Service is a flexible and dynamic provider of services that meets the changing needs of our rural community