

Philosophy of Care

A caring, supportive and positive environment provided by staff, family, friends, carers and the community enable the client to continue as an integral respected and valued member of the community.

Every client has the right to freedom of choice, respect and dignity, and the right to be treated fairly by others.

Clients rights are not diminished regardless of their physical or mental faculties or ability to exercise or fully appreciate their rights

OUR VALUES

Caring to be sensitive and responsive to each other

Honesty To be open, trustful and trustworthy

Integrity to be open, confidential and accountable

Respect to treat each other with dignity, courtesy and as individuals



Tallangatta Health Service
is a
smoke free facility

Available at Tallangatta Health Service

- Medical Centre
- Bolga Court : Residential and Respite
- Lakeview Nursing Home
- Respite Care
- Acute Hospital Care
- Home And Community Care
- District Nurse
- Occupational Therapist
- Meals on Wheels
- Women's Health
- Asthma Education
- Dietician
- Diabetes Education
- Exercise Classes, and Strength Training
- Podiatry
- Physiotherapy
- Bowen Therapy
- Activity Day Centre
- Social Worker
- School Dentist
- Red Cross Car
- Community Bus Hire
- Room Hire
- OSCH Childcare

Phone reception for more details 02 6071 5200

FOOD SAFETY

INFORMATION FOR RELATIVES/FRIENDS REGARDING FOOD SAFETY



PO Box 77
25 Barree Street
Tallangatta
VIC 3700

Main Reception
Phone: 02 6071 5200
Fax: 02 6071 2795
Email: THS@ths.vic.gov.au

There may be a time in which you wish to bring in food for your Relatives or Friends.

There is a potential Food Safety Risk in eating some food products that have not been stored at correct temperatures. We ask that if you are bringing food items into Tallangatta Health Service that you follow the guidelines set out below.

SAFE FOODS INCLUDE:

- > Lollies
- > Cakes (no cream or custard fillings)
- > Muffins
- > Fresh & Dried Fruit
- > Sweet & Dry Biscuits
- > Potato chips
- > Muesli Bars
- > Bread Products



UNSAFE FOODS INCLUDE:

- > Cooked Meat
- > Rice & Pasta Dishes
- > Fish & Shellfish
- > Poultry Sweet Dishes containing Dairy Products
- > Soup, Sauces & Casseroles
- > Sandwiches with Meat, Egg, Cheese Fillings
- > Sliced Meats, Soft Cheeses, Pate
- > Prepared Salads

Any of the above products in the Unsafe Foods need to be stored at or below 5°C. If you do wish to bring in any potentially unsafe foods please ensure that you discuss this with staff first so we can ensure that it is prepared, transported, stored, reheated and served correctly.

To enable us to monitor this we will provide labels with the appropriate information to be placed onto the receptacle/container the Food product is in. This will enable our staff to monitor and maintain a high level of Food Safety practices. Tallangatta Health Service staff will use their discretion and discard any Food Products that they deem to be of a potentially unsafe hazard.



Tallangatta Health Service is a flexible and dynamic provider of services that meets the changing needs of our rural community

Compliments and Complaints

If at anytime you have a concern or comment to make please do not hesitate to contact the Chief Executive Officer on 02 6071 5200 or write to

PO Box 77 Tallangatta VIC 3700