

Philosophy of Care

A caring, supportive and positive environment provided by staff, family, friends, carers and the community enable the resident to continue as an integral respected and valued member of the community.

Every resident has the right to freedom of choice, respect and dignity, and the right to be treated fairly by others.

Residents rights are not diminished regardless of their physical or mental faculties or ability to exercise or fully appreciate their rights



OUR VALUES

Caring to be sensitive and responsive to each other

Honesty To be open, trustful and trustworthy

Integrity to be open, confidential and accountable

Respect to treat each other with dignity, courtesy and as individuals



Tallangatta Health Service
is a
smoke free facility



Available at Tallangatta Health Service

- Medical Centre
- Bolga Court : Residential and Respite
- Lakeview Nursing Home
- Respite Care
- Acute Hospital Care
- Home And Community Care
- District Nursing
- Occupational Therapist
- Meals on Wheels
- Women's Health
- Asthma Education
- Dietician
- Diabetes Education
- Exercise Classes, and Strength Training
- Podiatry
- Physiotherapy
- Bowen Therapy
- Activity Day Centre
- Social Worker
- School Dentist
- Red Cross Car
- Community Bus Hire
- Room hire
- OSCH Childcare

Phone reception for more details 02 6071 5200

BOLGA COURT HOSTEL



PO Box 77
25 Barree Street
Tallangatta
VIC 3700

Main Reception
Phone: 02 6071 5200
Fax: 02 6071 2795
Email: THS@ths.vic.gov.au

Bolga Court Hostel

Bolga Court Hostel is a low level care facility located on the foreshores of Lake Hume at Tallangatta. Bolga Court consists of 6 modules, each with 6 independent bedrooms, outdoor area and individual ensuites. A community kitchen, laundry and lounge room with an outdoor area forms part of each module.



Meals

Meals are enjoyed in the Community building prepared by our experienced catering staff. Breakfast is enjoyed in the modules at a leisurely pace.

Newspapers

Delivery of newspapers and magazines can be arranged directly with the newsagent. Staff will deliver them daily to your room.

Visiting Hours

No times are specified, but consideration must be given to all residents living within the facility.

Hairdresser

The local hairdresser visits weekly to the Activity Centre. Appointments can be made via the staff.

Electrical Appliances

Electrical appliances must be checked and tagged by an electrician before they can be brought into the facility.

Medical Clinic

A Clinic is conducted each week. Medical Officers are available outside these hours at the Tallangatta Medical Centre by phoning 02 6071 5270.



Eden

Tallangatta Health Service and Bolga Court Hostel are Eden Alternative registered facilities. The Eden Alternative principles are to eliminate loneliness, boredom and helplessness. Bolga Court Hostel conducts many varied activities including day trips, outings, games, entertainment and also has resident birds, a cat and regular visits from staff members family pets. School groups often visit and entertain and interact with the Elders.

Tallangatta Health Service is a flexible and dynamic provider of services that meets the changing needs of our rural community



Compliments and Complaints

If at anytime you have a concern or comment to make please do not hesitate to contact the Chief Executive Officer on 02 6071 5200 or write to PO Box 77 Tallangatta VIC 3700

For a Resident Information Pack, please call reception on 0260715200

