

## Philosophy of Care

A caring, supportive and positive environment provided by staff, family, friends, carers and the community enable the resident to continue as an integral respected and valued member of the community.

Every resident has the right to freedom of choice, respect and dignity, and the right to be treated fairly by others.

Residents rights are not diminished regardless of their physical or mental faculties or ability to exercise or fully appreciate their rights



## OUR VALUES

**Caring** to be sensitive and responsive to each other

**Honesty** To be open, trustful and trustworthy

**Integrity** to be open, confidential and accountable

**Respect** to treat each other with dignity, courtesy and as individuals



**Tallangatta Health Service**  
is a  
**smoke free facility**



## Available at Tallangatta Health Service

- Medical Centre
- Bolga Court : Residential and Respite
- Lakeview Nursing Home
- Respite Care
- Acute Hospital Care
- Home And Community Care
- District Nursing
- Occupational Therapist
- Meals on Wheels
- Women's Health
- Asthma Education
- Dietician
- Diabetes Education
- Exercise Classes, and Strength Training
- Podiatry
- Physiotherapy
- Bowen Therapy
- Activity Day Centre
- Social Worker
- School Dentist
- Red Cross Car
- Community Bus Hire
- Room Hire
- OSCH Childcare

Phone reception for more details 02 6071 5200

## LAKEVIEW NURSING HOME



PO Box 77  
25 Barree Street  
Tallangatta  
VIC 3700

Main Reception  
Phone: 02 6071 5200  
Fax: 02 6071 2795  
Email: [THS@ths.vic.gov.au](mailto:THS@ths.vic.gov.au)

## Lakeview Nursing Home

Tallangatta Health Service offers high quality residential aged care services through their high care nursing home, Lakeview Nursing Home.



The nursing home has 15 high care beds. Most rooms are shared with one other resident. Each room has its own ensuite.

Lakeview Nursing Home has a dining room and kitchen which has access to a balcony overlooking Lake Hume.

There is a separate lounge room, relaxation room and visitors area. The courtyard is easily accessed by residents and family wishing to visit



## Eden

Tallangatta Health Service and Lakeview Nursing Home has a holistic approach to care for residents and is a registered Eden Alternative facility. The Eden Alternative principles are to eliminate loneliness, boredom and helplessness by adopting the use of values to maintain a close link to home life for residents, including pets, indoor plants, cooking, crafts and outings.

Lakeview conducts many varied activities including outings, games, entertainment and also has resident birds, a pet cat and regular visits from community based pets. School groups often visit and entertain and interact with the Elders.



**Tallangatta Health Service is a flexible and dynamic provider of services that meets the changing needs of our rural community**

**For a Resident Information Pack and more information, please call reception on 0260715200**



### **Compliments and Complaints**

If at anytime you have a concern or comment to make please do not hesitate to contact the Chief Executive Officer on 02 6071 5200 or write to PO Box 77 Tallangatta VIC 3700